



AT THE DOCTOR'S & PHARMACY

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1. What Do You Need?

Read the situations.

What would you ask a pharmacist?

Situation 1: You have a headache.

Situation 2: You have a cough and sore throat.

Situation 3: You have a blocked nose.

Situation 4: You have a small cut.

Situation 5: You have a mild stomachache.

Write one question for each situation.

Example:

I've got a headache. What do you recommend?

2. Useful Pharmacy Language

Complete the sentences with the words below.

tablets – recommend – cream – twice – instructions – prescription

1. Can you _____ something for a cough?
2. How many _____ should I take?
3. Do I need a _____ for this medicine?
4. Should I use this _____ on the cut?
5. How often should I take the medicine? _____ a day?
6. Where can I find the _____?

3. Important Questions

At a pharmacy, you may need to ask:

- How often should I take it?
- How many tablets should I take?
- Should I take it with food?
- How long should I take it?
- Are there any side effects?
- Do I need a prescription?
- Is there a cheaper option?

Choose **four** questions and practise them with a partner.

4. What Would You Say?

Choose the most natural answer.

Pharmacist: What can I help you with?

- a) I have a bad cough.
- b) I am having a medicine.
- c) Give me cough.

Pharmacist: How long have you had it?

- a) Since three days.
- b) For three days.
- c) Three days since.

Pharmacist: You should take these twice a day.

Patient:

- a) How many tablets each time?
- b) How much tablets each time?
- c) How tablets?

REAL ENGLISH BOX

A very useful phrase at a pharmacy is:

“What do you recommend?”

For example:

I've got a bad cough. What do you recommend?

It sounds natural and gives the pharmacist a chance to suggest an appropriate product.

5. Pharmacy Role-Play

Student A – Pharmacist

Ask:

- What's the problem?
- How long has the customer had it?
- Does the customer have any allergies?
- Is the customer taking any other medicine?

Then recommend a suitable **general** product.

Student B – Customer

Choose one problem:

- headache
- cough
- sore throat
- blocked nose
- stomachache

Ask questions about the medicine.

Then change roles.

Teacher's Key

2. Useful Pharmacy Language

1. recommend
2. tablets
3. prescription
4. cream
5. twice
6. instructions

4. What Would You Say?

1. a
2. b
3. a