



RENTING AN APARTMENT

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1. There's A Problem

Read each situation.

- A. The kitchen sink is leaking.
- B. The washing machine stops working.
- C. Your neighbour plays very loud music every night.
- D. The heating does not work.
- E. The landlord has not returned your deposit.
- F. You need to leave the apartment two months earlier than planned.

Choose one situation.

Answer these questions:

- 1. What is the problem?
- 2. Who should you speak to?
- 3. What do you want the person to do?
- 4. Is the problem urgent?
- 5. What could happen if the problem is not solved?

2. Make The Message Natural

Complete the sentences. **Word Bank:** *possible / about / is / stopped / send / when*

- 1. "Hi. I'm afraid there _____ a problem with the kitchen sink."
- 2. "Could you _____ someone to look at it?"
- 3. "The washing machine _____ working yesterday."
- 4. "Could you tell me _____ someone can come?"
- 5. "I'd like to talk to you _____ my deposit."
- 6. "Would it be _____ to leave the apartment earlier?"

3. What Would You Say?

Your landlord says:

"I'll send someone tomorrow."

The best response is:

- A. "Tomorrow is bad."
- B. "That's fine. What time will they come?"
- C. "No. Fix it now."
- D. "You must do it."

Your landlord says:

"You need to pay for the repair."

You think the landlord should pay.

- A. "I'm not sure that's my responsibility. Could we check the agreement?"
- B. "No way!"
- C. "You pay."
- D. "That's stupid."

Your landlord says:

"I can return your deposit next Friday."

- A. "Okay, thanks. Could you let me know when you've sent it?"
- B. "Give it now."
- C. "Why not today?"
- D. "I need money."

4. Find A Solution

Work with a partner.

Situation 1

The apartment has no hot water. The landlord says the repair may take two days.

Find a solution.

Situation 2

Your neighbour is very noisy every night. You have already spoken to the neighbour, but nothing has changed.

Find a solution.

Situation 3

You need to move out early because you have a new job in another city.

Find a solution with the landlord.

Your conversation must include:

- the problem
- an explanation
- one polite request
- one possible solution
- an agreement or next step

REAL ENGLISH BOX

When you have a problem with your landlord, these phrases are useful:

“I'm afraid there's a problem with...”

“Could we talk about...?”

“I'm not sure that's my responsibility.”

“Would it be possible to...?”

“Could we find another solution?”

“What can we do about it?”

These phrases help you stay **firm but polite**.

Teacher's Key

2. Make The Message Natural

1. is
2. send
3. stopped
4. when
5. about
6. possible

3. What Would You Say?

1-B, 2-A, 3-A

Activity 1 and 4: open answers.