



## TRAVEL PROBLEMS

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### TALK TO YOUR PARTNER

**Student A:** Ask questions 1–6.

**Student B:** Answer, then ask your questions 1–6.

| Student A – Ask your partner                                                                                                                                                                                                                                                                                                                                                                                                                             | Student B – Ask your partner                                                                                                                                                                                                                                                                                                                                                                                               |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ol style="list-style-type: none"> <li>1. What is the worst travel problem you can imagine?</li> <li>2. What would you do if you lost your passport?</li> <li>3. Would you stay calm if your flight was cancelled? Why or why not?</li> <li>4. Have you ever had a problem when travelling?</li> <li>5. Who would you ask for help in a strange country?</li> <li>6. Is it better to solve a travel problem yourself or ask someone for help?</li> </ol> | <ol style="list-style-type: none"> <li>1. What travel problem would make you really angry?</li> <li>2. What would you do if your luggage disappeared?</li> <li>3. Have you ever missed a bus, train or flight?</li> <li>4. Do you usually plan for problems when you travel?</li> <li>5. What information is important to have when you travel?</li> <li>6. What makes someone helpful when you have a problem?</li> </ol> |

### 1. Travel Problem Vocabulary

Match each problem with the correct meaning.

#### Problems

1. My flight is delayed.
2. My flight is cancelled.
3. My luggage is missing.
4. I missed my flight.
5. I have the wrong ticket.
6. My hotel reservation is wrong.
7. I can't find my gate.
8. My passport is missing.

#### Meanings

- A. The flight will not leave at the planned time.
- B. You cannot find your bags.
- C. You did not arrive at the airport in time for your flight.
- D. The flight will not happen.
- E. You cannot find your passport.
- F. The information on your booking is not correct.
- G. You do not know where to go to get on your plane.
- H. Your ticket is not the ticket you need.

### 2. Talk About It

Work with a partner. Ask and answer these questions.

1. Have you ever had a travel problem?
2. What happened?
3. Where were you?
4. What did you do?
5. Was the problem easy to solve?

If you have never had a travel problem, imagine one.

### 3. What Would You Say?

Choose the best sentence.

1. Your flight is two hours late.
  - A. My flight is late. What can I do?
  - B. Give me another flight now!
  - C. You make my flight late!
2. Your luggage has not arrived.
  - A. Where is my luggage?
  - B. My luggage hasn't arrived. Could you help me, please?
  - C. Bring my bag now.
3. You cannot find your gate.
  - A. Tell me the gate.
  - B. Excuse me, could you tell me where Gate 24 is?
  - C. Where gate?
4. Your hotel has the wrong booking.
  - A. There is a problem with my reservation. Could you check it, please?
  - B. This hotel is terrible.
  - C. You have my hotel wrong.

### 4. Problem or Solution?

Write **P** for Problem or **S** for Solution.

1. Ask the airline to check your booking. \_\_\_\_\_
2. Your suitcase does not arrive. \_\_\_\_\_
3. Find another flight. \_\_\_\_\_
4. Your train is cancelled. \_\_\_\_\_
5. Ask the hotel for another room. \_\_\_\_\_
6. Check the departure board. \_\_\_\_\_
7. You have lost your passport. \_\_\_\_\_
8. Call the airport information desk. \_\_\_\_\_

#### REAL ENGLISH BOX

In real English, people often say:

“There seems to be a problem.”

“Could you help me with this?”

“I'm afraid there's a problem with my booking.”

“What can I do?”

These sound more natural and polite than simply saying, “**Problem!**”

## Teacher's Key

### 1. Travel Problem Vocabulary

- 1-A
- 2-D
- 3-B
- 4-C
- 5-H
- 6-F
- 7-G
- 8-E

### 2. Talk About It

Answers will vary.

### 3. What Would You Say?

- 1-A
- 2-B
- 3-B
- 4-A

### 4. Problem or Solution?

- 1-S
- 2-P
- 3-S
- 4-P
- 5-S
- 6-S
- 7-P
- 8-S