



PHONE CALLS

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Activity 1 – Telephone Relay	Example Messages
Work in teams. The first student receives a short message from the teacher. Whisper the message to the next student. The last student says the message aloud. Was it the same? Try another message!	• Please call me after lunch. • The doctor is available on Friday. • Your appointment is at 2 o'clock. • Can you call back tomorrow? • I'll leave a message for Tom.

Activity 2 – What's the Problem?

Read the situation.

Tell your partner what you would say.

1. You have the wrong number.
2. The person is busy.
3. The line is bad.
4. Your phone battery is almost dead.
5. You didn't hear the name.
6. You need to leave a message.

Activity 3 – Finish the Conversation

Work with a partner.

Student A begins.

Student B finishes naturally.

Example:

A: Hello. Can I speak to Emma, please?

B: _____

Change roles.

Exit Ticket

Complete the sentences.

Today I learned _____

One useful phone expression is _____

Activity 4

Telephone Challenge

One student chooses one situation.

The partner must respond immediately.

Situations:

- Invite a friend to the cinema.
- Call your teacher.
- Ask for your brother.
- Leave a message.
- Say you have the wrong number.
- Ask someone to call you back.
- Answer a business phone.
- Finish the conversation politely.

Now I can...

- ☐ answer a phone call politely.
- ☐ ask to speak to someone.
- ☐ leave a message.
- ☐ end a phone conversation confidently.