



MAKING APPOINTMENTS

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Activity 1 – Appointment Challenge Box

Hold your finger above the Appointment Challenge Box. Close your eyes, press down, and the prompt you touch is your challenge!

Appointment Challenge Box

Book a doctor's appointment.

Book a dentist appointment.

Book a haircut.

Book an eye test.

Book an appointment for next Monday.

Book an appointment for Friday afternoon.

Change your appointment.

Cancel your appointment politely.

Ask for a morning appointment.

Ask for an afternoon appointment.

You are busy. Choose another day.

You forgot your appointment. Apologise.

The receptionist is fully booked.

Ask what time is available.

Your partner chooses the appointment.

Make the conversation as natural as possible.



Activity 2 – Fast Phone Challenge

Work with a partner.

You have **30 seconds** to complete a telephone conversation.

Try to include:



Greeting



Making the appointment



Choosing a day



Choosing a time



Saying goodbye

Then change partners.



Activity 3 – Which Appointment?

One student describes an appointment.

Do **not** say where.

Example:

"I have a sore tooth."

Answer: Dentist

More Ideas

- I need new glasses.
- My hair is too long.
- I have a bad cough.
- I can't see well.
- My back hurts.
- I need a check-up.



Activity 4 – My Busy Week

Look at your diary.

Tell your partner which days you are free and which days you are busy.

Try to arrange one appointment together.



Exit Ticket

Complete the sentences.

Today I learned...

One useful expression is...

Now I can...

- ☐ make an appointment.
- ☐ change an appointment.
- ☐ cancel an appointment.
- ☐ ask about dates and times.