



AT THE HOTEL

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Work in pairs (Guest & Receptionist)

Guest Phrases	Receptionist Phrases
- I have a reservation. - I'd like a single / double room. - How much is it per night? - Is breakfast included? - Can I have the WiFi password? - The key, please. - Can I check out now?	- Welcome! Do you have a reservation? - Would you like a single or double room? - Here is your key. Room number ____ - Breakfast is from 7 to 10. - Have a nice stay! Practice checking in and checking out. Switch roles.

Activity 1

Hotel Role Play

Student A = Receptionist

Student B = Guest

Use these phrases.

Good afternoon.

I have a reservation.

Can I have the key?

Where is the elevator?

Thank you.

You're welcome.

Activity 2

Which Hotel?

Students work in pairs.

Choose the best hotel.

Hotel A

Pool

Breakfast

WiFi

Hotel B

Gym

Restaurant

Free parking

Which one do you choose?

Why?

Activity 3

Information Gap

Student A has Room 205.

Student B has Room 312.

Ask each other questions.

Example:

Where is breakfast?

Is there WiFi?

What time is check-out?

Activity 4 - Find Someone Who...

Find someone who...

- ☐ has stayed in a hotel.
- ☐ likes hotel breakfasts.
- ☐ has used a swimming pool at a hotel.
- ☐ has forgotten a hotel key.

Name

Name

Name

_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____