



MAKING APPOINTMENTS

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Picture Talk



Look carefully at the picture.

Answer the questions.

- How many different businesses can you see?
- Who is making an appointment?
- Who is talking on the phone?
- Which appointment would you like to make?
- What day do you think it is?
- Which speech bubble can you read?
- Which place would you visit today?
- Have you ever cancelled an appointment?

Pronunciation Focus

Word	Sounds Like
appointment	uh-POINT-ment
available	uh-VAIL-uh-bul
receptionist	ree-SEP-shun-ist
calendar	KAL-en-der
dentist	DEN-tist
schedule	SKED-jool (US) / SHED-yool (UK)
cancel	KAN-sul
clinic	KLIN-ik

Activity 2 – Match the Words

Match the vocabulary with its meaning.

- | | |
|-----------------|--|
| 1. appointment | A. A place where dates are written. |
| 2. available | B. To stop something that was planned. |
| 3. receptionist | C. A meeting at a certain time. |
| 4. cancel | D. A person who welcomes visitors. |
| 5. book | E. Free to use or see someone. |
| 6. calendar | F. A place where people see a doctor. |
| 7. clinic | G. To arrange a date or time. |
| 8. change | H. To make something different. |

Activity 3 – Complete the Sentences

Use the words below.

Word Box

appointment • available • cancel • dentist • Tuesday • morning • receptionist • book
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1. I'd like to _____ an appointment.
2. Is the doctor _____ tomorrow?
3. My _____ is at 10 o'clock.
4. I need to see the _____.
5. Can we meet on _____?
6. I prefer the _____.
7. The _____ answered the phone.
8. I need to _____ my appointment.

Activity 4 – About You

Answer the questions.

1. When was your last appointment?

2. Who do you visit most often?

3. Do you like morning or afternoon appointments?

4. Have you ever forgotten an appointment?

5. Which appointment is the most important for your health?

Teacher's Key

Activity 2 – Match the Words

- | | |
|-----------------|--|
| 1. appointment | C. A meeting at a certain time. |
| 2. available | E. Free to use or see someone. |
| 3. receptionist | D. A person who welcomes visitors. |
| 4. cancel | B. To stop something that was planned. |
| 5. book | G. To arrange a date or time. |
| 6. calendar | A. A place where dates are written. |
| 7. clinic | F. A place where people see a doctor. |
| 8. change | H. To make something different. |

Activity 3 – Complete the Sentences

Use the words below.

1. I'd like to **book** an appointment.
2. Is the doctor **available** tomorrow?
3. My **appointment** is at 10 o'clock.
4. I need to see the **dentist**.
5. Can we meet on **Tuesday**?
6. I prefer the **morning**.
7. The **receptionist** answered the phone.
8. I need to **cancel** my appointment.