



ENGLISH FOR TOUR GUIDES

1. Warm-up Speaking (5–7 minutes)

Activity: Quick Thank-You Round

In pairs: One person pretends to be the guide ending the tour. Say a short thank-you sentence (20–30 seconds). The other (tourist) responds with one positive comment or question.

Example:

"Thank you all for joining me today! I hope you enjoyed the tour."

Tourist: "Thank you! The castle was amazing!"

Switch roles 2–3 times.

Tip: Smile, make eye contact, and sound genuinely happy!



2. Key Useful Phrases (big bold box)

Ending the Tour & Collecting Feedback

Thank-you & summary

- Thank you all so much for joining me today!
- I hope you enjoyed the tour / had a great time.
- We saw some amazing places today, including...
- It was a pleasure guiding

Collecting feedback politely

- I'd love to hear your feedback — what did you like most?
- Was there anything you think we could improve?
- On a scale of 1–10, how would you rate the tour?

Final tips & reminders

- Don't forget your belongings on the bus.
- If you need any more recommendations, feel free to ask.
- Please take care on your way back.

Warm farewell

- Have a wonderful rest of your trip / safe journey home!
- I hope to see you again someday!
- Goodbye and take care!

Pronunciation tips

- Pleasure (PLEZH-er)
- Feedback (FEED-bak)
- Improve (im-PROOV)

3. Gap-Fill Practice – Full Tour Ending Speech

Activity: Complete the Professional Closing

Fill in the gaps with words/phrases from the box to make a warm, professional ending.

feedback / thank / enjoyed / goodbye / pleasure / like / improve / journey

"Thank you all so much! I hope you (1) _____ the tour today. It was a real (2) _____ guiding such a great group.

We saw some wonderful places, and I hope you take home lots of good memories.

I'd love to hear your (3) _____ — what did you (4) _____ most? Was there anything we could (5) _____? Your honest comments really help me.

Don't forget your belongings, and please take care on your (6) _____ home.

(7) _____ you again! (8) _____ and safe travels!"

4. Matching – Part of the Ending to the Purpose

Activity: Match the Phrase to Its Purpose

- A. Thank you all so much for joining me today!
- B. I'd love to hear your feedback — what did you like most?
- C. Don't forget your belongings on the bus.
- D. I hope you enjoyed the tour and had a great time.
- E. Have a wonderful rest of your trip!
 - 1. Collect feedback
 - 2. Express gratitude
 - 3. Give final reminder
 - 4. Wish farewell
 - 5. Summarize & reflect

5. Main Speaking Practice – Role-Play (12–15 minutes)

Activity: Close the Tour Professionally!

Work in small groups (4–6 people).

Student A = Tour Guide

Others = Tourists

Tour Guide:

End the "tour" with a full closing speech (1–2 minutes):

- Thank the group
- Summarize highlights
- Give final tips/reminders
- Ask for feedback (2–3 specific questions)
- Warm farewell

Tourists:

Listen, then respond positively (e.g., "Thank you! It was great!") and give 1–2 pieces of feedback (good or constructive).

One tourist can ask a final question if you want.

Example:

"Thank you all for a wonderful tour! I hope you loved the old castle and the park. Please don't forget your things. What did you like most? Any suggestions? Have a safe journey home!"

Switch roles so everyone ends a tour.

Tip: Use the town map to point back to places you "visited" during the series.

6. Final Warm-down (5 minutes)

Activity: One Highlight of the Series

In a circle or quick round.

Each person says **one sentence** about their favorite part of the whole English for Tour Guides series.

Example:

"I really liked learning how to handle difficult questions — it feels useful!"

End with: "Thank you for being amazing students and future guides!"

Teacher's Key

Students learn to close a tour professionally: thank the group, summarize highlights, give final tips, collect feedback politely, and end on a positive, memorable note. This lesson emphasizes gratitude, reflection language, polite requests for feedback, and warm farewells — a perfect series closer.

3. Gap-Fill Practice – Full Tour Ending Speech

"Thank you all so much! I hope you (1) enjoyed the tour today. It was a real (2) pleasure guiding such a great group.

We saw some wonderful places, and I hope you take home lots of good memories.

I'd love to hear your (3) feedback — what did you (4) like most? Was there anything we could (5) improve? Your honest comments really help me.

Don't forget your belongings, and please take care on your (6) journey home.

(7) Thank you again! (8) Goodbye and safe travels!"

4. Matching – Part of the Ending to the Purpose

Activity: Match the Phrase to Its Purpose

- A. Thank you all so much for joining me today!
- B. I'd love to hear your feedback — what did you like most?
- C. Don't forget your belongings on the bus.
- D. I hope you enjoyed the tour and had a great time.
- E. Have a wonderful rest of your trip!
 - 1. Collect feedback
 - 2. Express gratitude
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Matching: A-2, B-1, C-3, D-5, E-4