



I FORGOT MY PASSWORD AGAIN

Dear Tech Support... I'm Losing My Mind!

Part 1: Model Letter (Student to Tech Support)

Dear Tech Support,

I'm writing because I forgot my password again. Yes, again. I tried "Banana123," "Banana1234," and even "Banana12345!" Nothing worked.

I clicked "Forgot Password," but the website said, "We sent a code to your email." I checked my inbox. No code. I checked my spam folder. Still nothing.

Then I remembered—I changed my email last week.

I feel confused, stressed, and slightly betrayed by technology. Please help me before I throw my laptop out the window.

Sincerely, A very tired student

Part 2: Vocabulary Brainstorm

Emotions: frustrated, confused, stressed, angry, tired, hopeless

Notes: _____

Tech Words: password, login, code, email, spam folder, reset, account, tech support

Notes: _____

Part 3: Student Task – Write Your Own Letter

Write a funny or dramatic letter to tech support. Use past tense verbs and emotional vocabulary. Minimum 6 sentences.

Optional Prompts:

You forgot your password before an exam.

You reset your password, but forgot the new one.

You tried 10 passwords and got locked out.

Part 4: Pair Share

Read your letters to a partner. Partners react with:

- "Oh no!"
- "That's terrible!"
- "I feel your pain!"
- "Try turning it off and on again..."