



I FORGOT MY PASSWORD AGAIN

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Dear AI Letter (Reading + Reflection)

Level: A2 / Pre-Intermediate (teens & young adults)

Focus: Everyday tech problems, frustration expressions, giving advice, password vocabulary, modals for advice, future forms.

PDF 1: Warm-up (8-10 minutes)

Discuss in pairs or small groups:

1. How many passwords do you have?
2. Have you ever forgotten a password? What happened?
3. What do you do when you can't log into an account?

Read Mia's Letter

Dear AI,

I forgot my password again! 😞 This is the third time this month. Now I can't log into Instagram, my school email, or my game account. The "Forgot Password" link sent a code to my email... but I can't open my email either!

My mom laughs and says I should write everything down, but she always loses the paper. My friends say I should use the same password for everything, but I know that's not safe. I feel so stupid every time this happens.

What should I do?

From,

Locked Out Lucy (15)

Quick Check

1. How old is Lucy?
2. Why can't she open her email?
3. How does she feel when this happens?

Vocabulary – Match

- | | | |
|---------------|-------|---|
| 1. reset code | _____ | a. feeling annoyed and helpless |
| 2. lock out | _____ | b. a secret word or phrase to enter an account |
| 3. password | _____ | c. a code sent to your email or phone to change your password |
| 4. frustrated | _____ | d. when you can't get into your account |
| 5. two-factor | _____ | e. extra security step (usually a code on your phone) |

Teacher's Key

Vocabulary – Match

- | | | |
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