



# SHOPPING

## Role-Play Dialogues: Shopping at the Supermarket

Work with a partner. In each dialogue, one student will play the role of the customer, and the other will be the shop assistant. Fill in the blanks, then practice each dialogue.

### 1. Asking for Help Finding an Item

**Customer:** "Excuse me, where can I find the \_\_\_\_\_?"

**Shop Assistant:** "It's in aisle \_\_\_\_\_, near the \_\_\_\_\_."

### 2. Inquiring About Prices

**Customer:** "How much is the \_\_\_\_\_?"

**Shop Assistant:** "Let me check for you. The price is \_\_\_\_\_."

**Customer:** "Great! I'll take it. Could you also tell me the price of the \_\_\_\_\_?"

**Shop Assistant:** "That's \_\_\_\_\_."

### 3. Checking if an Item is Available

**Customer:** "Do you have any \_\_\_\_\_ left? I couldn't find it on the shelves."

**Shop Assistant:** "We usually keep it in aisle \_\_\_\_\_, but let me check in the back for you."

**Customer:** "Thank you! I really need it for \_\_\_\_\_."

### 4. Asking About Special Offers

**Customer:** "Are there any discounts on \_\_\_\_\_ this week?"

**Shop Assistant:** "Yes, we have a special offer! It's \_\_\_\_\_% off when you buy \_\_\_\_\_ or more."

**Customer:** "That sounds good! I'll take \_\_\_\_\_."

### 5. Requesting Assistance with Heavy Items

**Customer:** "I have quite a few heavy items. Can someone help me carry them?"

**Shop Assistant:** "Of course! Let me get a \_\_\_\_\_ to help you out."

**Customer:** "Thank you! That would be very helpful."

### 6. Returning an Item

**Customer:** "I'd like to return this \_\_\_\_\_. I bought it yesterday, but \_\_\_\_\_."

**Shop Assistant:** "I'm sorry to hear that. Do you have your receipt?"

**Customer:** "Yes, here it is."

**Shop Assistant:** "Thank you! I'll process the return right away."

### 7. Asking for Recommendations

**Customer:** "I'm looking for a good \_\_\_\_\_. Do you have any recommendations?"

**Shop Assistant:** "Yes, I'd suggest trying the \_\_\_\_\_ brand. Many customers like it because \_\_\_\_\_."

**Customer:** "Thank you! I'll give it a try."

## Teacher's Key

(Sample Answers)

The answers will vary depending on student choices, so here's a sample of how students might fill in the blanks:

1. **Customer:** "Excuse me, where can I find the *cereal*?"

**Shop Assistant:** "It's in aisle 5, near the *bread*."

2. **Customer:** "How much is the *coffee*?"

**Shop Assistant:** "The price is \$7."