



# HOTELS



## Hotel Information

Read the information and answer the questions below.

Hotel Name: Grand Plaza Hotel  
Check-in Time: 3:00 PM  
Amenities: Fitness center, swimming pool, free Wi-Fi, restaurant, and spa  
Location: 123 Main Street, Downtown, New York City  
Fitness Center: 2nd floor, near the elevator  
Reservation: Required for weekends and holidays, recommended for weekdays  
Room Types: Single, Double, Suite, and Deluxe  
Nearest Airport: John F. Kennedy International Airport (JFK), 15 miles away  
Room Rates: Single room: \$150 per night, Double room: \$200 per night  
Room Service: Contact the front desk at extension 111  
Breakfast Hours: 6:30 AM - 10:30 AM

Fill in the blanks with the correct WH question word

- \_\_\_\_\_ is the check-in time at this hotel? \_\_\_\_\_
- \_\_\_\_\_ amenities does this hotel offer?  
\_\_\_\_\_
- \_\_\_\_\_ is the hotel located? \_\_\_\_\_
- \_\_\_\_\_ can I find the hotel's fitness center? \_\_\_\_\_
- \_\_\_\_\_ do I need to make a reservation? \_\_\_\_\_
- \_\_\_\_\_ types of rooms are available? \_\_\_\_\_
- \_\_\_\_\_ is the nearest airport?  
\_\_\_\_\_
- \_\_\_\_\_ much does a single room cost? \_\_\_\_\_
- \_\_\_\_\_ can I contact for room service? \_\_\_\_\_
- \_\_\_\_\_ time is breakfast served? \_\_\_\_\_

**Sentence starters. Complete the sentences.**

1. What time \_\_\_\_\_
2. Where is \_\_\_\_\_
3. When do \_\_\_\_\_
4. Who is \_\_\_\_\_
5. Why do \_\_\_\_\_
6. How much \_\_\_\_\_

**Role-Play**

**Scenarios:**

**Checking in**

**Asking for directions**

**Booking a room**

Receptionist: \_\_\_\_\_

Guest: \_\_\_\_\_

Receptionist: \_\_\_\_\_

Guest: \_\_\_\_\_

Receptionist: \_\_\_\_\_

Guest: \_\_\_\_\_

Receptionist: \_\_\_\_\_

Guest: \_\_\_\_\_

**Scenario:**

**Complaining about service**

Hotel Manager: \_\_\_\_\_

Tourist: \_\_\_\_\_

Hotel Manager: \_\_\_\_\_

Tourist: \_\_\_\_\_

Hotel Manager: \_\_\_\_\_

Tourist: \_\_\_\_\_

Hotel Manager: \_\_\_\_\_

Tourist: \_\_\_\_\_

## Interview (Talk) To A Classmate (Friend)

**Interview some students around you.**

**Ask them the following questions.**

**Take turns to ask and answer.**

**Positive and Negative questions with the “Wh” question words.**

### **What? Positive Questions**

What is the best thing about staying in a hotel?

What can you order to eat, or eat for breakfast in a hotel?

Your question: What \_\_\_\_\_?



### **What? Negative Question**

What don't you like about staying in a hotel?

What is a bad hotel experience you had, or know about?

### **Where? Positive Questions**

Where would you like to spend a few weeks in a 5-star hotel?

Where is the nicest place in your country to go for a vacation in a hotel?

Your question: Where \_\_\_\_\_?

### **Where? Negative Question**

Where would you never travel to for a vacation in a hotel?

Where did you stay in a hotel that you did not enjoy?



### **Who? Positive Question**

Who is the best person to share a hotel room with?

Who do you usually share a hotel room with?

Your question: Who \_\_\_\_\_?

### **Who? Negative Question**

Who is the worst person in your family to share a hotel room with?

Who would you not like to share a hotel room with?



# Teacher's Key

## Hotel Information

Fill in the blanks with the correct WH question word

1. **What** is the check-in time at this hotel?
2. **What** amenities does this hotel offer?
3. **Where** is the hotel located?
4. **Where** can I find the hotel's fitness center?
5. **How** do I need to make a reservation?
6. **What** types of rooms are available?
7. **Where** is the nearest airport?
8. **How** much does a single room cost?
9. **Who** can I contact for room service?
10. **What** time is breakfast served?