



HOTELS

Fill in the blanks with ever, never, already, and yet

1. Have you _____ stayed in a five-star hotel?
2. I haven't checked into the hotel _____ because my room isn't ready.
3. She's _____ been to a hotel with a rooftop pool.
4. We've _____ stayed at this hotel before, so we know it's good.
5. They haven't _____ experienced such excellent service at a hotel.
6. Have you _____ tried the hotel's spa services?
7. I've _____ seen a hotel lobby as grand as this one.
8. We haven't had breakfast at the hotel _____ because we woke up late.
9. He has _____ visited the hotel's gym twice this week.
10. Have they _____ complained about the hotel room?
11. She's _____ checked out of the hotel and is heading to the airport.
12. I have _____ been disappointed with the cleanliness of this hotel.

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Hotel Reviews

<https://www.booking.com/reviews.en-gb>

1. Have you ever written a review for a hotel, restaurant, or any place/website? If so, what did you include in your review?
2. What do people usually write in a review?
3. What are the most important factors you consider when reading a hotel review? Why?
4. Imagine you're writing a review. Would you focus more on positive aspects or mention both positive and negative experiences? Why?
5. How do positive and negative reviews influence your decision to book a hotel?
6. How can hotel reviews be misleading or biased, and what should you be cautious of when reading them?
7. Have you ever read a review that made you completely change your mind about a hotel?

Read these hotel reviews, or look on [booking.com](https://www.booking.com) or [TripAdvisor](https://www.tripadvisor.com) and find some reviews in your country, then follow the instructions on the next page.

1. Amaru Inca

Cusco, Peru - Score: 8.9

We stayed at Amaru Inca 3 times during our trip to Peru - a perfect place as a base for exploring the Cusco region. They were highly accommodating for 4 am get-ups and helpfully provided a free bag store and breakfast to go. The place itself is delightful. We stayed in 3 different rooms, and each was well-equipped and nicely decorated. The courtyard areas provided a perfect space to relax with free tea on hand. The breakfast was fresh and delicious. All staff were friendly and helpful - booking us a taxi to the airport and even letting us use their phone for a long call to our airline.

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2. Fairmont The Palm

Dubai, United Arab Emirates - Score: 8.3

Lisa the concierge was amazing throughout our trip. She catered to our needs and went beyond our expectations. Thank you, Lisa!!!!

Negative: The drilling in the early hours of the morning however we were upgraded to a different room.

Reviewed: 7 June 2024

Stayed in June 2024

3. Sonder Downtown Towers

Dubai, United Arab Emirates - Score: 8.7

Spacious, amazing views, comfortable beds, excellent and attentive staff.

Negative: Waiting for lifts was a problem as there were only 2 out of 3 in use during our stay.

4. Vegreville Suites

Vegreville, Canada - Score: 8.5

The room was very nice and the location is great for exploring the area. There are also many restaurants nearby.

Negative: The breakfast was ok and there was an air conditioner that would kick in and make the room quite cool. I could not figure out how to turn it off but overall not a big concern. The bed was not super comfortable but I've slept in worse.

Writing

Write a review for a hotel you've stayed at or a fictional hotel.

Share your review with the class and discuss any differences in opinion.

Hotel: _____

City / Country: _____, _____. Score: _____

Positive aspects _____

Negative aspects _____

Stayed in _____

Reviewed: _____

Teacher's Key

1. Have you **ever** stayed in a five-star hotel?
2. I haven't checked into the hotel **yet** because my room isn't ready.
3. She's **never** been to a hotel with a rooftop pool.
4. We've **already** stayed at this hotel before, so we know it's good.
5. They haven't **ever** experienced such excellent service at a hotel.
6. Have you **ever** tried the hotel's spa services?
7. I've **never** seen a hotel lobby as grand as this one.
8. We haven't had breakfast at the hotel **yet** because we woke up late.
9. He has **already** visited the hotel's gym twice this week.
10. Have they **ever** complained about the hotel room?
11. She's **already** checked out of the hotel and is heading to the airport.
12. I have **never** been disappointed with the cleanliness of this hotel.