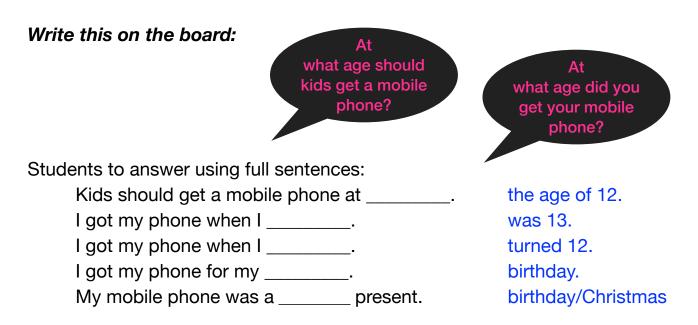
Warmup / introduction.



MY NEW CELLPHONE

- 1. Do you make more phone calls or receive [get] more calls?
- 2. Do you like talking on the phone?
- 3. Who in your family spends the most time talking on their phone?



Follow-up Questions

- 1. Which apps do you use the most?
- 2. What do you like the most about your phone?
- 3. How long do you spend every day looking at your smartphone?
- 4. Is there anything about your phone that you dislike?
- 5. How many text messages do you send each day?
- 6. Who do you call the most? Who calls you the most?
- 7. Who pays your phone bills?
- 8. Do you ever pay for things using a smartphone?
- 9. Have you ever lost a phone?
- 10. Is there any smartphone that you really want?

