



SHOPPING

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1. Imagine the People

Choose one person from the picture.

Answer these questions.

1. Why are they shopping?
2. What do they want to buy?
3. Who are they shopping with?
4. How do they feel?
5. What might they buy?

Tell your partner your ideas.

2. What Would You Say?

Read each situation. What would you say?

A. You cannot find the shoes you want.

"Excuse me, _____."

B. You want a different size.

"Do you have _____?"

C. You want to know the price.

"How much _____?"

D. You don't like the colour.

"Do you have _____?"

E. You want to return something.

"I'd like to _____."

Shopping Problems

Choose one problem.

What would you do?

1. The shop is closed.
2. Your size is not available.
3. You cannot find what you need.
4. The price is too high.
5. You bought the wrong colour.

Tell your partner what you would do and why.

I would... because...

3. Customer or Shop Assistant?

Work with a partner. Choose one situation.

Situation 1: A customer wants a larger shirt.

Situation 2: A customer cannot find a pair of shoes.

Situation 3: A customer wants to know the price of a jacket.

Situation 4: A customer wants to return something.

One person is the **customer**. One person is the **shop assistant**.

Create a short conversation. Then change roles and try another situation.

4. Use the Picture

Choose **two people** from Picture A. Imagine they are having a conversation.

Write what they might say.

Person 1: _____

Person 2: _____

Person 1: _____

Person 2: _____

Now practise your conversation with your partner.